

FIT Quarterly Report

First Quarter 2009

Families In Transition
District Court of Tulsa County

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Family Court Case Coordinator

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Quality Improvement Activities

DHS Verification system created:

1. DHS Disclaimer created for Family Court Case Coordinator;
2. Database system created to verify DHS services for all litigants attending the Parenting Plan Conference:
 - a. Case data electronically submitted to DHS-CSE offices for verification every Tuesday (for the next week's docket);
 - b. Two (2) day turnaround on data verification;
 - c. Disclaimers signed and filed before litigants attend PPC docket;

First Quarter 2009 results (February 1, 2009 – March 31, 2009):

Total Cases Verified	Disclaimers Signed	Cases Sent to DHS-CSE
453	295	158

High Conflict cases:

1. Database system created to track all High Conflict cases;
2. Order Appointing Case Coordinator created;
3. Referee Judge will refer cases to the Family Court Case Coordinator at the Parenting Plan Conference;
 - a. Family Court Case Coordinator will contact counsel for the parties within seven (7) days once referral is received.

Uniform procedures and instructions:

1. Parenting Plan Conference docket procedures created for staff;
2. Agreed-To docket procedures created for staff;
3. DHS Verification instructions created for attorneys and litigants on all post PPC cases.

Surveys:

1. Parenting Plan Conference survey updated (**attached**);
2. FIT survey updated (**attached**);
3. Database created to track data and generate reports:
 - a. First Quarter 2009 PPC results (**attached**).

Upcoming Quality Improvement Activities	Status
Uniform procedures and instructions: <ol style="list-style-type: none"> 1. Revise FIT Procedures; 2. Revise Local Court Rules; 3. Revise/create Court Clerk Instruction Packets for litigants with and without children. 	Uniform procedures and instructions: <ol style="list-style-type: none"> 1. In progress by the members of the QAP panel, due Summer 2009; 2. In progress by the members of the QAP panel, due Summer 2009; 3. Completed.

Upcoming Quality Improvement Activities	Status
<p>Surveys:</p> <ol style="list-style-type: none"> 1. Start tracking FIT Surveys; 2. Create FIT Survey for litigants without a Minor child. 	<p>Surveys:</p> <ol style="list-style-type: none"> 1. In progress; 2. In progress.
<p>Create data tracking system to determine current outcomes and possible process improvements for the FIT Program:</p> <ol style="list-style-type: none"> 1. Gather data tracking ideas from the Family Court Judges and the QAP Panel; 2. Create database to collect data and generate quarterly reports; 3. Start compiling data. 	<p>Create data tracking system to determine current outcomes and possible process improvements for the FIT Program:</p> <ol style="list-style-type: none"> 1. Received a number of ideas from the Family Court Judges and will discuss ideas from the QAP Panel at the next meeting; 2. In progress; 3. Compiling accessible data from OSCN.
<p>Coverage for Family Court Case Coordinator and Family Resource Coordinator:</p> <ol style="list-style-type: none"> 1. Cross training; 2. Communication about days off and pending responsibilities. 	<p>Coverage for Family Court Case Coordinator and Family Resource Coordinator:</p> <ol style="list-style-type: none"> 1. In progress; 2. In progress.

Date: _____

Tulsa County Family Court Survey

Purpose: The Families In Transition (FIT) plan utilized in Family Court has introduced a number of processes and would like to know how well they worked for you. Responses are confidential and no individual person will be identified.

Instructions: Please tell us how much you agree or disagree with the following statements by circling the number that matches the appropriate response.

	Yes	No	Not Applicable
1. During the Parenting Plan Conference, the Judge clearly described the divorce procedure.	1	2	3
2. The Families In Transition process was helpful.	1	2	3
3. The Families In Transition process helped in making the divorce process easier for our children.	1	2	3
4. We participated in mediation.	1	2	3
5. The mediation process was helpful.	1	2	3
6. We participated in a custody evaluation.	1	2	3
7. The custody evaluation was helpful.	1	2	3
8. We participated in the process of Parent Coordination.	1	2	3
9. The process of Parent Coordination was helpful.	1	2	3
10. We were able to resolve most of our parenting problems on our own.	1	2	3
11. I was treated with respect by the courthouse staff.	1	2	3

Please explain:

12. Did anyone help you prepare legal documents during this process? Yes No

If yes, who:

13. How could the court have improved your overall experience?

14. What was your best experience?

15. What was your worst experience?

16. Any other comments? (Please use back if necessary).

Please provide any additional comments on the back and return the survey to the Family Resource Coordinator.

THANK YOU!

Date: _____

PARENTING PLAN CONFERENCE SURVEY

Purpose: The Families In Transition (FIT) program would like to know how well the Parenting Plan Conference worked for you. We hope your experience has been that we are a “Family Friendly Court.”

Instructions: Please tell us your opinion of the following statements by circling the number that best describes your response.

	Yes	No	Not Applicable
1. I received a Families In Transition packet at the beginning of my divorce process.	1	2	3
2. The instructions I received in the Families In Transition packet were useful.	1	2	3
3. The Judge did a good job reminding us to keep conflict away from our children.	1	2	3
4. Did the DVD show how children are affected when parents do not work together?	1	2	3
5. The Family Resource Coordinator was beneficial.	1	2	3
6. I learned about community resources that are available to help me.	1	2	3
7. I am willing to work with my co-parent to develop a plan for parenting our children.	1	2	3
8. I am willing to agree to a Temporary Order.	1	2	3
9. I am represented by an attorney.	1	2	3
10. My relationship with my co-parent may improve because of the information I learned at the Parenting Plan Conference.	1	2	3
11. I plan to use the information I have received today to help my children.	1	2	3

What are the most important things parents can do to help their children cope with divorce?

What resources, other than an attorney, could have been provided at the courthouse to make your divorce process easier?

Gender: Male _____
Female _____

Race: African American _____
Asian _____
White _____
Hispanic _____
Native American _____
Other _____

Age: 18 and under _____
19 – 35 _____
36 – 64 _____
65 and up _____

Please provide any additional comments on the back and return the survey to the Family Resource Coordinator.

THANK YOU!

Parenting Plan Conference

2009 Survey Totals - Quarterly

1st Quarter

	Yes	No	N/A	Blank
1. I received a Families in Transition packet at the beginning of my divorce process. **New question as of 03/11/09.**	116 15.41%	55 7.30%	23 3.05%	3 0.40%
2. The instructions I received in the Families in Transition packet were useful.	559 74.24%	25 3.32%	140 18.59%	30 3.98%
3. The Judge did a good job of reminding us to keep conflict away from our children.	746 99.07%	2 0.27%	1 0.13%	3 0.40%
4. Did the DVD show how children are affected when parents do not work together?	742 98.54%	6 0.80%	2 0.27%	3 0.40%
5. The Family Resource Coordinator was beneficial.	699 92.83%	6 0.80%	40 5.31%	8 1.06%
6. I learned about community resources that are available to help me.	711 94.42%	23 3.05%	8 1.06%	8 1.06%
7. I am willing to work with my co-parent to develop a plan for parenting our children.	713 94.69%	8 1.06%	23 3.05%	7 0.93%
8. I am willing to agree to a Temporary Order.	647 85.92%	26 3.45%	50 6.64%	29 3.85%
9. I am represented by an attorney.	477 63.35%	252 33.47%	17 2.26%	7 0.93%
10. My relationship with my co-parent may improve because of the information I learned at the PPC.	588 78.09%	90 11.95%	55 7.30%	20 2.66%
11. I plan to use the information I received today to help my children.	734 97.48%	6 0.80%	5 0.66%	7 0.93%

Gender:	Age:	Race:
Male: 48.21% Female: 51.53%	18 and under: 1.06% 19 to 35: 57.37% 36 to 64: 40.90% 65 and up: 0.00%	African American: 10.49% Asian: 1.20% Hispanic: 5.84% Native American: 9.03% White: 70.78% Other: 2.39%

Total Surveys Completed: 754

Total on Docket: 1168

Percent Complete: 64.47%